

# Refund Policy

1. The drivers license test will cost the amounts stated on our website. Costs vary by location.
2. The customer will be refunded in the full amount, if the scheduled appointment is canceled at least 18 hours in advance of the scheduled appointment's start time.
3. The customer will not be issued a refund after canceling an appointment within 18 hours of the scheduled appointment time.
4. The customer will not be issued a refund if they arrive at the testing location (present inside our office) more than 5 minutes late to their scheduled appointment start time.
5. The customer will not be issued a refund if they are ineligible to take the drive test. It is the customer's responsibility to know the requirements in order to be eligible to test. Testing requirements can be found on our website, the DMV's website, and our office staff can provide information to help answer any questions about the requirements. **If you are under the age of 18 years old, you are required to hold your permit for at least 1 full year from the issue date to be eligible to test.**
6. We have the right to refuse service for any reason. Refunds will be at the company's discretion.

This agreement constitutes the entire contract between American Driving Academy and the customer, and any verbal assurances or

promises not contained herein are not binding on either American Driving Academy or the customer.